

TERMS AND CONDITIONS

These terms and conditions are subject to change. It is your obligation to read them on a regular basis, as the Conditions in effect at the time of use of the website or the conclusion of the relevant Contract will apply.

You may contact us using the contact form if you have any questions about the Terms and Conditions or the Data Protection Policies.

OUR DETAILS

Sale of goods through this website is carried out under the name Drea by Shambhavi , an Indian company with registered address 400047,Mumbai,Maharashtra. Email; dreabyshambhavi@gmail.com.

YOUR INFORMATION AND VISITS TO THIS WEBSITE

The data or personal information you supply will be processed in compliance with our Data Protection Policies. You agree to the processing of your information and details when you use this website, and you state that the information and details submitted are truthful and relate to reality.

ACCESS TO AND USE OF OUR WEBSITE

- 1 When you use this website to make inquiries or place orders, you agree to: i. Only use this website to make legally authorized orders.
- 2 Not to place any fraudulent or deceptive orders. If we reasonably believe an order of this nature has been placed, we are authorized to cancel it and notify the appropriate authorities.
- 3 Provide us with your correct and complete email address, postal address, and/or other contact information. You also agree that if necessary, we may use your information to contact you about your order (see our Privacy Policy).

Software, Intellectual Property, and Content

All software and material (including photographic pictures) made accessible to you on or through this Website is the intellectual property of www.dreabyshambhavi.com or its licensors and is protected by copyright laws and treaties all over the globe. The company and its licensors reserve all such rights. You may only save, print, or display the content provided for your

personal use. You may not publish, manipulate, distribute, or otherwise reproduce any of the material or copies of the content provided to you or that appears on this Website in any format, nor may you use any of such content in conjunction with any business or commercial operation.

AN ORDER IS REFUSED TO BE PROCESSED

We reserve the right to withdraw any product from this website, as well as any information or content on it, at any time. Despite our best efforts to fulfill all orders, there may be unusual circumstances that cause us to refuse to complete an order after the Order Confirmation has been delivered. At any time, we reserve the right to do so.

Conditions of Sale

You are offering to purchase a product on and subject to the following terms and conditions by placing an order. All orders are subject to availability and order price confirmation. Dispatch timings may vary depending on availability and any delays caused by postal delays or force majeure, for which we shall not be liable.

DELIVERY

Unless there are exceptional circumstances, we will make every effort to send your purchase, which includes the product(s) described in each Delivery Confirmation, by the date specified in the Delivery Confirmation in question.

Nonetheless, there may be delays due to factors such as unanticipated situations or the delivery zone.

If we are unable to meet the delivery date for any reason, we will notify you and give you the option to either continue with the purchase and set a new delivery date, or cancel the order and receive a full refund of the amount paid. In any case, keep in mind that we do not deliver to your home on Sundays or holidays.

Our Agreement

You will receive an acknowledgement e-mail confirming receipt of your order when you place an order; this email will be an acknowledgement of a contract between us. The contract formed will only contain the goods indicated in the e-mail delivered at the time of dispatch.

Defective product returns

You can return our product within one week and any duration longer than that will not be accepted.

If you believe the product is not as specified in the Contract at the time of delivery, you must inform us promptly via our contact form, detailing the product and the damage experienced; you may also email us at dreabyshambhavi.com.

Repair

You agree to hold www.dreabyshambhavi.com and its directors, employees, consultants, agents, and affiliates harmless from any and all third-party claims, liability, damages, and/or costs (including, but not limited to, legal fees) arising from your use of this Website or your breach of the Terms of Service.

Complete Agreement

The above Terms of Service govern the relationship between you and www.dreabyshambhavi.com and replace any and all prior or contemporaneous agreements between you and www.flawedbyshaleen.com. Only a written waiver of any provision of the Terms of Service will be effective.

Except as specifically stated in these Conditions, the Parties acknowledge that we have agreed to enter into the Contract without relying on any declaration or promise made by the other Party or that might have been inferred from any statement or document made by the two Parties previous to said Contract.

Prior to the commencement of the Contract, neither Party shall take any action in response to any untrue statement made by the other Party, whether verbally or in writing (unless said untrue statement was made fraudulently). The other Party may only take action if the other Party has breached the contract in line with the terms of these Conditions.